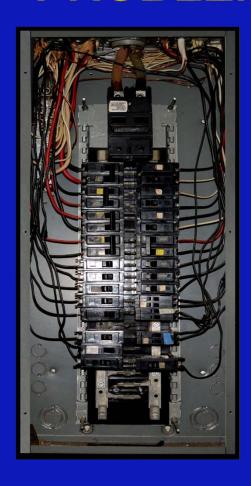
ISSUES AND AC POWER PROBLEMS IN THE HOME



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PEG General Meeting –
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Telco-Sales, Inc.®

Observed Power Service Symptoms

- Lights dimming and "flickering"
- Microwave light dims when unit is cooking
- Ceiling fan light goes out when TV in family room is powered 'ON'
- Intermittent video "freeze frame" and video /macro-blocking severe!

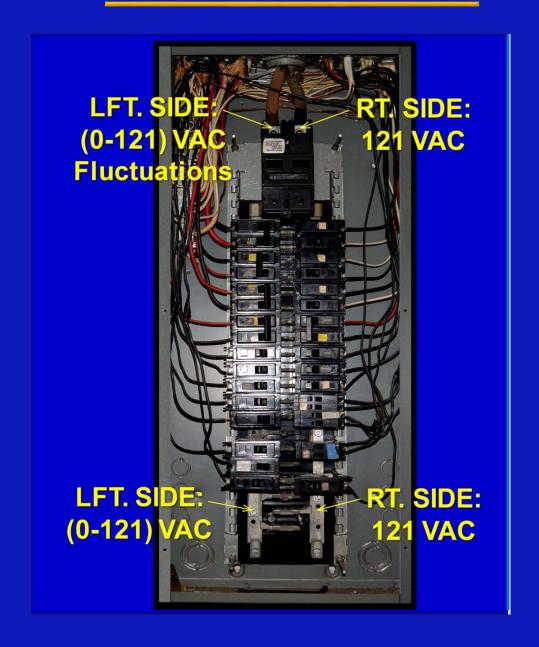
Observed Power Service Symptoms (Cont'd)

- Voltage at circuit breaker = 121 VAC for TV & kitchen (microwave)
- Turned ceiling fan light 'ON': voltage dropped to ~0 VAC.
- WHAT IS GOING ON?

Observations

- At least 3 separate 120 volt circuits affected
- No 220/240 volt appliances tested (yet)
- Measure AC voltage on both power rails for circuit breakers with "fault" condition created using ceiling fan light and microwave:
 - Left side: intermittent voltage fluctuations
 - Right side: steady 121 volts
- AC unit (5 ton/240 VAC) worked fine!

"Fault" Isolation



"Fault" Isolation (Cont'd)

- Initial tests:
 - Problem "appears" to be on field side of main breaker
 - 200 Amp main breaker was replaced ~ 3 years ago – <u>Bad reputation for reliabilty!</u>
 - Contact power company to isolate inside main power cable from meter to main breaker
- Power drop support bracket replaced in April 2012 – (toggle bolt broke from load)
- Power cable between weather-head and meter base stressed

Transformer

Drop Support & Weather-Head





Meter Base



200 Amp Disconnect



Where is the Problem?

- Neighbor stated that they have not had any apparent voltage/service issues with power
- Since the drop was recently "stressed" when the support bracket broke, the most logical point appeared to be at the weather-head.
- Contacted the power to remove the meter and open the circuit at the transformer – (said they would br there in 5 days).
- Stated that I would remove the meter and they could reseal it after I was through – they showed up in 30 minutes!

- Situation was explained to power technician
 & where I thought problem was located.
- He looked at the meter base connectors, measured the voltage on the output side of the meter, and stated the connector on the left side was intermittently going "open."
- Note: The AC worked because there was sufficient enough current (>30 Amps) to create and establish an ionized arc-path for the compressor to run.
- This bracket (~ 50+ yrs old) was burning up under heavy load.

- The bracket on the right side had been replaced ~ 10 years earlier – same issue.
- Cleaned contact surfaces for individual circuit breakers & main breaker while power was disconnected
- AC service panel should be replaced due to poor contacts & wore out circuit breakers, which are no longer available.

Meter Base Bracket



Meter Base Bracket (Cont'd)



Conclusion

- Old houses are a PAIN!
- If you are going to perform maintenance/repair in the AC service panel, remove the meter to avoid serious arc-flash hazard and open the service at the transformer.
- <u>WARNING</u>: Momentary current flow can easily exceed 10,000 Amps with LINE-to-GROUND fault.

BE SAFE!!!